

**Date:** June 29, 2022

**To:** Honorable Members of the Illinois General Assembly

**From:** Paula A. Basta, M.Div.; Director, Illinois Department on Aging

**Re:** Data Governance and Organization to Support Equity and Racial Justice Act Section 20-15(a) Report

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This report is issued pursuant to the provisions of Section 20-15(a) of the Data Governance and Organization to Support Equity and Racial Justice Act (“the Act”) (20 ILCS 65/20-1). The Act requires Illinois Department on Aging (IDoA) to report statistical data on the racial, ethnic, age, sex, disability status, sexual orientation, gender identity, and primary or preferred language demographics of program participants for each major program the IDoA administers.

### **Introduction**

In the first Annual March Data Governance and Organization to Support Equity and Racial Justice Act Report, IDoA identified the following “major programs” and corresponding participant populations for analysis:

Community Care Program (CCP)

Nutrition Services: this program consists of Home Delivered Meals and Congregate Meals, of which the data cannot be combined due to possible duplication.

Adult Protective Services (APS)

Ombudsman

For each major program identified in the IDoA March 2022 report, this report will provide statistical data where available for each of demographic dispositions enumerated in the Act: race, age, sex, disability status, sexual orientation, gender identity and primary or preferred language.

Section 20-15(e) of the Act states “if the Board or Department is unable to begin reporting the data required by subsection (a) by July 1, 2022, the Board or the Department shall state the reasons for the delay under the reporting requirements.” As of the date of this report IDoA was unable to begin reporting some of the demographic disposition data.

For the CCP, ethnicity is included as an option under race. This data element is unable to be reported on separately from race. The CCP data collection system also does not currently allow a participant to choose multiple races. CCP currently does not collect information on gender identity, sexual orientation, or disability status.

For Nutrition Services, data is not collected on sex, gender identity, sexual orientation, disability status, or primary language.

For APS, data on sex is not collected.

For Ombudsman, data is not collected on gender identity, sexual orientation, or primary language.

The existing software applications which collect and aggregate data for these programs require programming modifications in order to collect the statutorily required data.

## **Change Management Efforts and Potential Challenges**

The CCP currently utilizes software which is owned by a contracted entity. IDoA is developing new software which will be owned and housed within the Department. This software will have the data elements identified by the Act. This software is anticipated to go live in January 2023. Participants are required to have an annual visit, so it is expected that by May 2023, roughly 42% of the caseload will have had an updated assessment collecting the additional demographic information.

Nutrition Services currently utilizes a third-party software. The software is used to report to the Federal government. The IDoA is currently investigating the possibility of updating data elements in this software and possible costs associated with making these changes.

APS utilizes software owned and housed with the Department. IDoA is working with the Department of Innovation and Technology (DoIT) to make the required changes to meet the obligations of the Act.

The Ombudsman program utilizes a third-party software. The IDoA is currently investigating the possibility of updating data elements in this software and possible costs associated with making these changes.

## **Methodology**

The information contained in this report is based solely on the data reported to the provided by program participants and collected by programming personal for the various major programs. The data provided by program participants has not been audited for completeness and quality, therefore, no baseline for comparison has been established.

For the purpose of this report, program participants are defined as any individual who receives program services or interventions directly from state agency staff, contractors or grantees. The program participants count is the number of distinct individuals that have been identified as program participants regardless of demographic category.

### **CCP Methodology**

The counts listed below for CCP are based on active participants as of 5/17/2022. These individuals have received an assessment by IDoA contractors and have been authorized to receive services. This data is housed with the IDoA in the Electronic Community Care Program Information System (eCCPIS) database.

### **Race and Ethnicity**

The Act provides that IDoA “shall use the same racial and ethnic classifications for each program.” 20 ILCS 65/20-15(a). The enumerated classifications are:

- (1) American Indian and Alaska Native alone.
- (2) Asian alone.
- (3) Black or African American alone.
- (4) Hispanic or Latino of any race.
- (5) Native Hawaiian and Other Pacific Islander alone.
- (6) White alone.
- (7) Some other race alone.
- (8) Two or more races.

Ethnicity is included as an option under race in IDoA’s reporting. This data element is unable to be reported on separately from race at this time. Additionally, the CCP data collection system does not currently allow a participant to choose multiple races. The counts by race below are the only race selected by the participant.

**Ethnicity**

Ethnicity is included as an option under race. This data element is unable to be reported on separately from race and is reported in the counts for race.

**Age**

Date of birth is obtained at the time of assessment and is used to calculate age as of the date of the data pull.

**Sex**

Male and Female are the only categories offered under sex at this time.

**Disability Status**

No disability status data is collected for this program.

**Sexual orientation**

No sexual orientation data is collected for this program.

**Gender Identity**

No gender identity data is collected for this program.

**Primary or preferred language**

Over 30 languages are available to select as primary language.

**Statistical Data**

**Race**

Program Participants	American Indian/ Alaska Native	Asian/ Asian American	African American / Black	Native Hawaiian and Other Pacific Islander	Middle Eastern/ North African	White/ European American	Some Other Race Alone	Two or More Races	Asian or Pacific Islander	Hispanic	Other
73,781	108 0.15%		29,898 40.52%			31,938 43.29%			5,056 0.15%	5,254 7.12%	1,527 2.07%

- an "x" is used to indicate when a demographic disposition has 10 or fewer people.
- a blank space is used to indicate that data for a demographic disposition is not collected.
- an "0" is used to indicate that data for a demographic disposition is collected, but no program participants have selected that category as of when the report was pulled.

### Ethnicity

Included in race categories above.

### Age

Program Participants	60-64	65-74	75-84	85+
<b>73,781</b>	3,885	23,882	28,075	17,939
	5.27%	32.37%	38.05%	24.31%

### Sex

Program Participants	Female	Male
<b>73,781</b>	51,370	22,411
	69.62%	30.38%

### Disability Status

No data available.

### Sexual Orientation

No data available.

### Gender Identity

No data available.

### Primary or Preferred Language

Program participants	73,781	
English	60,046	81.4%
Spanish	4,055	5.5%
Russian	2,518	3.4%
Gujarati	1,174	1.6%
Assyrian	776	1.1%
Urdu	615	0.8%
Cantonese	592	0.8%
Other	557	0.8%
Arabic	511	0.7%
Polish	475	0.6%
Korean	455	0.6%
Serbo-Croatian	302	0.4%
Vietnamese	288	0.4%
Hindi	272	0.4%
Mandarin	197	0.3%

Tagalog	159	0.2%
Ethnic Chinese	133	0.2%
Greek	119	0.2%
Rumanian	106	0.1%
Italian	97	0.1%
Ukrainian	94	0.1%
Laotian	73	0.1%
Farsi	58	0.1%
Khmer	33	0.0%
French	19	0.0%
Lithuanian	15	0.0%
Japanese	13	0.0%
Haitian Creole	11	0.0%
German	11	0.0%
Swedish	x	
Yiddish	x	

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## 2. Nutrition Services

### Nutrition Services Methodology

The counts listed below for the Nutrition Services program are based on participants who received a home delivered meal or a congregate meal between 10/1/2020 and 9/30/2021. The data is as of 1/31/2022.

#### **Race and Ethnicity**

The Act provides that IDoA “shall use the same racial and ethnic classifications for each program.” 20 ILCS 65/20-15(a). The enumerated classifications are:

- (1) American Indian and Alaska Native alone.
- (2) Asian alone.
- (3) Black or African American alone.
- (4) Hispanic or Latino of any race.
- (5) Native Hawaiian and Other Pacific Islander alone.
- (6) White alone.
- (7) Some other race alone.
- (8) Two or more races.

There are times where the data comes to the Department without race identified. This is listed as “Race Missing.”

### Ethnicity

Individuals may select whether they are Hispanic or not Hispanic.

### Age

Individuals are listed in a specific age group as of the time of the determination of eligibility for meals.

### Sex

Male and Female are the only categories offered under sex at this time. There are times where the data comes to the Department without sex identified. This is listed as "Gender Missing."

### Disability Status

No Disability status data is collected for this program.

### Sexual orientation

No sexual orientation data is collected for this program.

### Gender Identity

No gender identity data is collected for this program.

### Primary or preferred language

No language data is collected for this program.

## Statistical Data

### Race

Service	Program Participants	American Indian/ Alaska Native	Asian/ Asian American	African American / Black	Native Hawaiian and Other Pacific Islander	Middle Eastern / North African	White/ European American	Some Other Race Alone	Two or More Races	Race Missing
<b>Congregate Meals</b>	11,056	25 0.23%	333 3.01%	687 6.21%	x		9,596 86.79%	26 0.24%	201 1.82%	184 1.66%
<b>Home Delivered Meals</b>	87,759	253 0.29%	4,978 5.67%	22,998 26.21%	257 0.29%		55,878 63.67%	341 0.39%	1,450 1.65%	1,604 1.83%

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### Ethnicity

Service	Program Participants	Hispanic	
<b>Congregate Meals</b>	11,056	637	3.32%
<b>Home Delivered Meals</b>	87,759	5,303	6.04%

### Age

Service	Program Participants	Under 60	60-74	75-84	85+	Age Missing
Congregate Meals	11,056	309	5,040	3,809	1,880	18
		2.79%	45.59%	34.45%	17.00%	0.16%
Home Delivered Meals	87,759	1,163	38,553	27,676	19,912	455
		1.33%	43.93%	31.54%	22.69%	0.52%

### Sex

Service	Program Participants	Female	Male	Gender Missing
Congregate Meals	11,056	6,380	4,537	139
		57.71%	41.04%	1.26%
Home Delivered Meals	87,759	52,962	34,265	532
		60.35%	39.04%	0.61%

#### Disability Status

No data available.

#### Sexual Orientation

No data available.

#### Gender Identity

No data available.

#### Primary or Preferred Language

No data available.

### 3. Ombudsman

#### Ombudsman Methodology

The counts listed below for Ombudsman program are based on clients seen between 10/1/2020 and 9/30/2021. This data was pulled as of 6/9/2022.

#### **Race and Ethnicity**

The Act provides that IDoA “shall use the same racial and ethnic classifications for each program.” 20 ILCS 65/20-15(a). The enumerated classifications are:

- (1) American Indian and Alaska Native alone.
- (2) Asian alone.
- (3) Black or African American alone.
- (4) Hispanic or Latino of any race.
- (5) Native Hawaiian and Other Pacific Islander alone.
- (6) White alone.

(7) Some other race alone.

(8) Two or more races.

**Ethnicity**

Individuals may select whether they are Hispanic or not Hispanic.

**Age**

Date of birth is obtained at the time of the first visit and is used to calculate age as of the date services were provided.

**Sex**

Male, Female and Unspecified are offered as categories under sex at this time.

**Disability Status**

Currently, the only category offered under disability status is Residing in a Nursing Facility.

**Sexual orientation**

No sexual orientation data is collected for this program.

**Gender Identity**

No gender identity data is collected for this program.

**Primary or preferred language**

No language data is collected for this program.

**Statistical Data**

**Race**

Program Participants	American Indian/ Alaska Native	Asian/ Asian American	African American / Black	Native Hawaiian and Other Pacific Islander	Middle Eastern/ North African	White/ European American	Some Other Race Alone	Two or More Races	No Race Specified
4,778	x	x	101 2.11%	0		376 7.87%	30 0.63%	x	4,260 89.16%

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**Ethnicity**

Program Participants	Hispanic	
4,778	25	0.52%

**Age**

Program Participants	18 and under	19-24	25-34	35-44	45-54	55-64	65+	Age Missing
4,778	0	x	51	107	217	566	2,140	1,687
	0%		1.07%	2.24%	4.54%	11.85%	44.79%	35.31%

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### Sex

Program Participants	Female	Male	Unspecified
4,778	1,935	1,314	1,529
	40.50%	27.50%	32.00%

### Disability Status

Program Participants	Residing in Nursing Facility	
4,778	3,734	78.15%

### Sexual Orientation

No data available.

### Gender Identity

No data available.

### Primary or Preferred Language

No data available.

## 4. Adult Protective Services (APS)

### APS Methodology

The counts listed below for APS are based on individuals who had a report of abuse, neglect and exploitation, or self-neglect between 1/1/2021 and 12/31/2021. This data was pulled on 6/9/2022 and is housed with the IDoA in the APS case management database.

### Race and Ethnicity

The Act provides that IDoA “shall use the same racial and ethnic classifications for each program.” 20 ILCS 65/20-15(a). The enumerated classifications are:

- (1) American Indian and Alaska Native alone.
- (2) Asian alone.
- (3) Black or African American alone.
- (4) Hispanic or Latino of any race.
- (5) Native Hawaiian and Other Pacific Islander alone.

- (6) White alone.
- (7) Some other race alone.
- (8) Two or more races.

**Ethnicity**

Participants are able to choose from the following ethnicity options; Hispanic or Latino/a, Mexican/Mexican American, Puerto Rican, Cuban, Not Hispanic/Latino/a, and Unknown.

**Age**

Date of birth is obtained at the time of assessment and is used to calculate age as of the date of the intake.

**Sex**

This program only collects Gender Identity, and not sex.

**Disability Status**

APS uses the following disability status classifications which may have overlap, as an individual could have more than one disability: Ambulatory Difficulty, Cognitively Impaired, Communication Difficulty, Hearing Impairment, Independent Living Difficulty, Self-Care Difficulty, Visual Impairment, Other, Unknown, and None.

**Sexual Orientation**

This program collects data with the following classifications for sexual orientation; Bisexual, Gay/Lesbian, Questioning, Straight, Other, and Unknown.

**Gender Identity**

This program collects data with the following classifications for Gender Identity; Male, Female, Transgender, Other, and Unknown.

**Primary or preferred language**

This program collects data with the following classifications for primary language: Arabic, Assistive Technology, Chinese, English, French, German, Korean, Russian, Sign Language, Spanish, Spanish Creole, Tagalog, Vietnamese, Other, and Unknown.

**Statistical Data**

**Race**

Program Participants	American Indian/ Alaska Native	Asian/ Asian American	African American / Black	Native Hawaiian and Other Pacific Islander	Middle Eastern / North African	White/ European American	Some Other Race Alone	Two or More Races	Unknown
17,642	31 0.18%	207 1.17%	3,598 20.39%	x		12,195 69.12%	446 2.53%		1,157 6.56%

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**Ethnicity**

Program Participants	Latina/Latino/ Latinx/Hispanic	Mexican/ Mexican American	Puerto Rican	Cuban	Not Hispanic	Unknown
17,642	786	170	42	12	13,844	2,788
	4.46%	0.96%	0.24%	0.07%	78.47%	15.80%

**Age**

Program Participants	17,642	
Under 18	x	
18 - 25	545	3.1%
26 - 35	511	2.9%
36 - 45	512	2.9%
46 - 54	727	4.1%
55 - 59	863	4.9%
60 - 65	2,483	14.1%
66 - 70	2,486	14.1%
71 - 75	2,601	14.7%
76 - 80	2,549	14.4%
81 - 85	2,002	11.3%
86 - 90	1,529	8.7%
91 - 95	759	4.3%
96 - 99	253	1.4%
100	52	0.3%

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**Sex**

No Data Available for this program.

**Disability Status**

Program Participants	17,642	
Ambulatory Difficulty	3618	20.51%
Cognitively Impaired	1,755	9.95%
Communication Difficulty	1,366	7.74%
Hearing Impairment	1,115	6.32%
Independent Living Difficulty	6,125	34.72%

Self-Care Difficulty	5,069	28.73%
Visual Impairment	1,057	5.99%
Other	8,573	48.59%
Unknown	4,001	22.68%
None	1,664	9.43%

### Sexual Orientation

Program Participants	Bisexual	Gay/ Lesbian	Questioning	Straight	Other	Unknown
17,642	16 0.09%	88 0.50%	12 0.07%	12,695 71.96%	183 1.04%	4,648 26.35%

### Gender Identity

Program Participants	Male	Female	Transgender	Other	Unknown
17,642	6,957 39.43%	10,657 60.41%	15 0.09%	x	12 0.07%

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### Language

Program Participants	17,642	
<i>Spanish</i>	469	2.66%
Chinese (including Mandarin, Cantonese)	27	0.15%
Tagalog (Including Filipino)	x	
Arabic	28	0.16%
English	15,519	87.97%
Russian	35	0.20%
Other	265	1.50%
Korean	22	0.12%
Vietnamese	X	
French	32	0.18%
German	19	0.11%
Unknown	1,177	6.67%
Sign Language	26	0.15%
Assistive Technology	11	0.06%

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### Conclusion

This report is being transmitted on behalf of Paula A. Basta, M.Div.; Director, Illinois Department on Aging. For additional copies of this report or more specific information, please contact Glenda Corbett, Special Assistant to the Director on Community Engagement and Equity, [Glenda.Corbett@illinois.gov](mailto:Glenda.Corbett@illinois.gov), 312-793-8691.